



FERDA ÖZTÜRK

Social Politics Consultant, Project Manager

Ferda Öztürk holds a Bachelor's Degree in Social Sciences, Psychology from the Middle East Technical University. She has been currently working at the EC funded project "Technical Assistance for Promoting Youth Employment in TRC3 Region"; as a Career Guidance Expert for the university students. She worked as a Project Director at the EC funded project "Technical Assistance for Cooperation with Civil Society in the Field of Migration and International Protection"; the Beneficiary is Directorate General of Migration Management and civil society organizations working in the field of migration.

She also worked as Senior Social Services and Employment Expert at the EC funded project "Technical Assistance for Promoting Social Inclusion in densely Roma Populated Areas" aiming to increase social inclusion in densely Roma populated areas especially by facilitating their entrance into formal labour market. Co-beneficiary Ministries: MoFSP, MoNE and MoH. Pilot provinces: Adana, Ankara, Balıkesir, Edirne, Eskişehir, Hatay, İstanbul, İzmir, Kırklareli, Manisa, Mersin, and Tekirdağ. During the project implementation, she contributed to the establishment of 20 pilot units in the Social Service Centers, to the recruitment of unit coordinators and social mediators in pilot service units and contributed to the coordination of the project activities in scope of institutional capacity of the public institutions and civil society organizations. Additionally, she was responsible for the implementation of the project activities in Ankara, İstanbul, İzmir, Edirne, Balıkesir and Eskişehir. She was a proactive project team member and facilitator in networking and coordination among involved departments of co-beneficiary Ministries, Provincial Directorates and Social Services Centers and civil society organizations.

Being both a psychologist and expert of international projects on capacity building for implementation of social policies in Turkey; she has vast experience in setting up of and improving child/youth centers, community centers, training and employment units that giving services to disadvantaged and vulnerable groups who have a difficulty in reaching urban facilities such as educational, economical and social services. Her recent assignments were situated on the intersection of her profession with policy advice, strategy and organizational development in social services. Those multidisciplinary and multicultural environments provided her to establish longlasting relations with national and local administrations, central, local and regional organizations.

She has more than 13 years' experience designing, coordinating, preparing and/or delivering trainings and seminars on capacity development of service provision to public institutions, civil society organizations, private sector and the capacity development of life skills of civil society. She is highly experienced in providing trainings on interpersonal communication skills, stress managements, conflict management and negotiation and community mobilization.

Ferda Öztürk has more than 11 years, solid experience on-the job consultation in capacity development of collaboration among public institutions, local administrations and civil society organizations delivering services for disabled persons, disadvantaged individuals, Roma community, domestic violence victims and vulnerable people. Additionally, she has extensive experience in establishing professional networks and building strong relationships with public institutions, local administrations, civil society organization, ensuring inter/intra-institutional coordination.